



**WARRANTY  
CONDITIONS**

**ISLA**

**zummo**

## ZUMMO WARRANTY CONDITIONS

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The warranty conditions granted with the purchase of Zummo products are described as follows.

### **Warranty**

Zummo guarantees the product for the first year of use or 50,000 cycles, the end of the warranty period being whichever of the two occurs first.

This warranty covers all material and manufacturing defects, providing that the machine is used in accordance with the instructions provided in the user manual.

Any breach of the instructions contained in the user manual may render the warranty void and hence the warranty rights if any damage is caused.

Repairs and replacement of parts during the warranty period do not entail an extension of the warranty period.

Original spare parts are guaranteed for 6 months.

### **Extended Warranty**

Customers who take advantage of the extended warranty acknowledge and accept the obligation to perform the scheduled maintenance detailed below. Proper performance of this maintenance is essential to obtain and maintain the 2-year extended warranty.

This maintenance will include the 1st year inspection and checklist and the replacement of the compressor maintenance kit in the 2nd year.

#### **1. Mandatory maintenance for 230V machines**

##### **1.1 First mandatory maintenance (12 months)**

This must be carried out 12 months after commissioning.  
It must include:

- General inspection of the condition of the machine.
- Verification of all critical components using a checklist.

## 1.2 Second mandatory maintenance (24 months)

This must be carried out 24 months after commissioning.

It must include:

- Replacement of the VNCC 04 Maintenance Kit, corresponding to the maintenance cycle of the compressor (the specific reference will depend on the voltage of the 230V compressor).

## 2. Mandatory maintenance for 110V machines

For machines equipped with a 110V compressor, the frequency and mandatory kits differ from the 230V version.

### 2.1 Mandatory annual inspection (every 12 months)

As with the 230V version, a general inspection must be carried out every 12 months, which will include:

- General inspection of the machine's condition.
- Verification of critical components using a checklist.

This annual inspection is mandatory to maintain the extended warranty.

### 2.2 Mandatory compressor maintenance (every 3 years)

In 110V units, the compressor maintenance kit must be replaced every 3 years.

The mandatory kit is:

- VNCC 06 Maintenance Kit (110V) – Mandatory replacement every 36 months.

## 3. Loss of warranty extension validity

Failure to perform, delay in performing, or incorrect performance of any of the maintenance tasks set out in the previous points will result in the automatic loss of the 2-year warranty extension.

Compressor maintenance KIT 220V		
Ref.	Description	Quantity
VNCC-04	220V COMPRESSOR SPARE PARTS KIT	1

  

Compressor maintenance KIT 110V		
Ref.	Description	Quantity
VNCC-06	110V COMPRESSOR SPARE PARTS KIT	1

## Maintenance and cleaning

Ensuring a professional service and carrying out preventive maintenance are essential for guaranteeing that your pineapple cutter will work for a long time, thereby comprising a safe investment in your business. You can contact our Customer Service department for maintenance. Your machine and your business will be grateful for it.

Cleaning and getting rid of any pineapple waste is very important to ensure that your pineapple cutter continues to work properly, as pineapple remains can cause damage to the plastic and metallic surfaces due to the citric acid it contains. This acid can corrode and damage the surfaces, stain them or discolour them.

Maintaining the exterior components and the pineapple cutting area inside the machine is through daily cleaning to keep them in optimum conditions and also for hygiene purposes to protect the health of the people who are going to eat the freshly cut pineapple.

For further information, see the user manual.

Functional maintenance of the machine is detailed as follows, and it can be controlled by means of the cycle counter which can be seen in the Zummo Cloud application.

Machine	General maintenance frequency	Functional maintenance of the machine
Z26 – ISLA	Daily	Cleaning (see user manual)
220/110V Z26 – ISLA	Annually or every 50,000 cycles (whichever is earlier)	Servicing of pneumatic circuit, sensors and limit switches and tightening torques (see technical manual)
Z26 – 220V COMPRESOR	2nd year	Servicing of compressor and replacement of VNCC-04 KIT (see technical manual)
Z26 – 110V COMPRESOR	Annual (3rd year)	Servicing of compressor and replacement of VNCC-06 KIT (see technical manual)

**NOTE: The pineapple cutter can continue working after the number of cycles has been exceeded.** Nevertheless, it is important to make sure that maintenance is carried out as soon as possible after the recommended number of cycles has been exceeded in order to guarantee operation of the machine and avoid any damage.

## This Warranty Does Not Cover

The warranty conditions for Zummo products DO NOT cover the following:

- Any damage not directly caused by manufacturing or material defects.
- Any damage due to incorrect installation, misuse, modification, accidents or negligence.
- Scratching of plastic components due to the use of items that can scratch them such as cleaning pads.
- Labour for repairs not covered by this warranty.
- Any damage caused by unauthorised persons or materials.
- Any damage caused through inappropriate cleaning.
- Any damage or wear caused through industrial use of the machine. Industrial use of the machine is considered when the maximum number of cycles covered under the warranty is exceeded in a period of time under 6 months.
- Furthermore, the parts shown in the following list are not covered by the warranty since they are consumable parts, providing that it is not due to a manufacturing or material defect.

**ITEMS EXCLUDED FROM THE WARRANTY**

**Z26 – ISLA**

Reference	Description
260502A-18	ADJUSTABLE BLADE BL
260504A-18	STICKS TRAY BL
260503A-18	SLICING BLADE
260518A	CALIBRE 5-6 CHUNKS BLADE
260519B	CALIBRE 5-6 STICKS BLADE
260520B	CALIBRE 5-6 SLICING BLADE
260522A	CALIBRE 7-8 CHUNKS BLADE
260523B	CALIBRE 7-8 STICKS BLADE
260524B	CALIBRE 7-8 SLICING BLADE
260526A	CALIBRE 9-10 CHUNKS BLADE
260527B	CALIBRE 9-10 STICKS BLADE
260528B	CALIBRE 9-10 SLICING BLADE
260588	CALIBRE 5-6 BLOCK BLADE
260589	CALIBRE 7-8 BLOCK BLADE
260590	CALIBRE 9-10 BLOCK BLADE
260521	CALIBRE 5-6 PUSHER
260525A	CALIBRE 7-8 PUSHER
260529	CALIBRE 9-10 PUSHER
260534	CENTRING HANDLE
260532	PUSHER PIN
0505010A	STAINLESS NUT CUPS WITH SEAL
260531	SMALL PINEAPPLE SUPPLEMENT

## Technical Support

Any technical or maintenance queries should preferably be referred to your usual distributor, or to Zummo at:

E-Mail: [customerservice@zummo.es](mailto:customerservice@zummo.es)

Telephone: 961 301 246

Fax: 961 301 250

Any repairs during the warranty period that have not been authorised by Zummo shall automatically render the warranty null and void.