



# WARRANTY CONDITIONS

**zummo**

## ZUMMO WARRANTY CONDITIONS

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The warranty conditions granted with the purchase of Zummo products are described as follows.

### **Warranty**

Zummo guarantees correct operation of its products in regard to operation and materials for 3 years for all the squeezers. Except for the Z22C model which has 1 year warranty.

All services must be previously authorized by ZUMMO INC. and follow Zummo INC. procedures. This product was designed and manufactured for commercial use purposes. For details contact 844-986-6648

This warranty covers all material and manufacturing defects (except parts listed on "Exhibit A").

Any service MUST be performed by an authorized service provider ONLY. Use of the equipment on a residential setting will limit the warranty scope to the amount of the service allowed by the laws of each municipality. Zummo INC. does not guarantee residential services. All repair expenses will be the responsibility of the purchaser on a residential setting. Please contact Zummo INC if this product is intended for residential purposes at 844-986-6648

Repairs and replacement of parts during the warranty period do not entail an extension of the warranty period.

Original spare parts are guaranteed for 6 months (except parts listed on "Exhibit A").

Zummo INC. is responsible for scratches or dents caused to the product during transportation ONLY when ZUMMO INC. contracts the carrier, in that case, any issue must be reported directly to ZUMMO INC. within 24 hours of reception of the product (if not the warranty will not apply).

Zummo INC. will not, under any circumstances, be liable for special incidental or consequential damages, whether such damages are sought in contract, in tort or otherwise. Zummo INC. liability shall not exceed the purchase price of the products on which such liability is based.

In the event of damage caused during the guarantee period, please contact the Authorized Dealer who supplied you the unit, stating the model and serial number.

Nobody is authorized to change the terms of this warranty.

In case of any controversy, the place of jurisdiction is in FLORIDA.

## Maintenance and cleaning

Ensuring a professional service and carrying out preventive maintenance are essential for guaranteeing that your juicing machine will work for a long time, thereby ensuring a safe investment in your business. You can contact our Customer Service department for maintenance. Your machine and your business will be grateful for it.

The main reasons to explain why it is important to keep your juice machine properly maintained and cleaned to ensure it continues to work properly are as follows:

- Fruit juice is an acidic substance due to the presence of citric acid and other naturally acidic compounds. Those acids can interact with the plastic and metal surfaces if they are not cleaned frequently.
- Juicing machines feature a number of mechanisms and guides where friction occurs during the juicing process, and if they are not properly lubricated, they can wear, leading to faults.

Maintaining the exterior components of the machine is through daily cleaning to keep them in optimum conditions and also for hygiene purposes to protect the health of the people who are going to drink the juice.

Functional maintenance of the machine is detailed as follows, and it can be controlled by means of the cycle counter fitted to the machines.

This maintenance should be carried out properly according to the time that has elapsed, as shown in the following table:

Machine	Frequency	Functional maintenance of the machine
Z25- Viva	Annually	Thorough cleaning of the machine and lubrication of the feeder paddle axle using a food grade lubricant, and industrial lubricant for the guides and internal mechanisms.
Z1	Annually	
Z06	Annually	
Z14	Annually	Thorough cleaning of the machine and lubrication using industrial lubricant for the guides and internal mechanisms.
Z40	Annually	

**NOTE:** The juicing machine can continue to operate after the year without the maintenance. Nevertheless, it is important to make that maintenance to extend the life machine.

**Lubricants recommended by Zummo for maintenance:**

- For the feeder paddle axle la food grade lubricant such as **NSF certified SKF food grade grease**
- For internal guides and mechanisms in the machine, industrial grade grease such as **Brugarolas Aguila class grease**

## **This Warranty Does Not Cover**

The warranty conditions for Zummo products DO NOT cover the following:

- Any damage not directly caused by manufacturing or material defects.
- Any damage due to incorrect installation, misuse, modification, accidents or negligence.
- Scratching of plastic components due to the use of items that can scratch them such as cleaning pads.
- Labor for repairs not covered by this warranty.
- Any damage caused by unauthorized persons or materials. Any damage caused through inappropriate cleaning.
- Furthermore, the parts shown in the following list are not covered by the warranty since they are disposable parts, providing that it is not due to a manufacturing or material defect.

**“EXHIBIT A” - ITEMS EXCLUDED FROM THE WARRANTY**
**Z25 - VIVA**

Reference	Description
250502A-15	Grooved blade Z25 BG
250502A-18	Grooved blade Z25 BL
250501A-15	Squeezing tray Z25 BG
250501A-18	Squeezing tray Z25 BL
250513A	Filter tray seal Z25
250210A-15	Upper lid Z25 BG
250210A-18	Upper lid Z25 BL
250206A-15	Front cover Z25 BG
250206A-18	Front cover Z25 BL

**Z1**

Reference	Description
1902005C-5	Complete cover Z1 Fumé
1902010B-5	Upper protector Z1 Fumé
1903001BR-1	Squeezing tray Z1 GP
1908014-1	Medium cup elastic supplement (148mm)
1908015-1	Large cup elastic supplement (174mm)
1909006B-1	Blade Z1 GP
1912007B	Printing cpu Z1 nature

**Z06**

Reference	Description
0502A00C-5	Complete cover Z06 fumé
0505022A-1	Grooved blade Z06 GP
0505023AR-1	Squeezing tray Z06 GP
506042	Printing cpu Z06
v0293B-1	Nut GP
0508026A-1	Left bin Z06 GP
0508028A-1	Right bin Z06 GP
0508026A-2	Left bin Z06 BR
0508028A-2	Right bin Z06 BR
0508026A-3	Left bin Z06 BR

Reference	Description
0508028A-3	Right bin Z06 OR
0508026A-4	Left bin Z06 BE
0508028A-4	Right bin Z06 BE

**Z14**

Reference	Description
1405052A	Adapt tray seal Z14
1405021C-1	Grooved blade Z14 GP
1402003CR-5	Cover Z14 fumé
1405005BR-1	Squeezing tray Z14 GP
1406006D	Printing cpu Z14
v0293B-1	Nut GP
1405026A-0	Filter scraper 14
1405052A	Tap seal adapt Z14
210557B-3	Medium ball with clip OR
210571A-12	Large ball with clip GT
1405068A-8	Small ball with clip GT

**Z40**

Reference	Description
210505H-1	Threaded squeezing tray Z40 GP
210530K-1	Complete squeezing tray with deflector Z40 gp
210505J-1	Threaded squeezing tray Z40 LG
210530L-1	Complete non-threaded, bolted squeezing tray with deflector Z40 GP
210540A-1	Blade D80 Z40 GP
210507B-1	Complete blade Z40 GP
210510A-13	Extra large ball Z40 PK
210512A-12	Large ball Z40 GT
210514A-3	Medium ball Z40 OR
210542	Small ball Z40
210557B-3	Medium ball with clip OR
210571A-12	Large ball with clip GT
210519-1	Filter scraper GT
210604D	Printing cpu Z40 nature

Reference	Description
210550	Self service tray seal advanced Z40
210203AR-5	Cover Z40 fumé
v0293B-1	Nut GP

## Technical assistance

Zummo only covers ground shipment. If customer wants rush shipments needs to authorize in advanced and will pay for the extra cost.

Zummo only pays for regular service when warranty. If customer needs a different service needs to authorize in advanced and will pay for a extra cost. Please see code below:

- P1: 4-hour service
- P2: 24-hour service
- P3: next business day service (if this is on Friday, next business day will be Monday. This will apply on Holidays as well).

Any technical or warranty services please contact to Service department:

Phone: 844-986-6646

E-mail: [techsupport@zummoinc.com](mailto:techsupport@zummoinc.com) or [support@zummoinc.com](mailto:support@zummoinc.com)

Parts Department:

Phone: 844-986-6646

E-mail: [customerservice@zummoinc.com](mailto:customerservice@zummoinc.com)

**Any repairs during the warranty period that have not been authorized by Zummo INC. shall automatically render the warranty null and void.**

